My machine is jammed, what do I do?

If thread gets stuck around the hook, it will jam your machine and prevent the handwheel from turning. Do not force the handwheel to turn if it is very difficult.

The following steps must be taken to fix this:

1) Loosen the needle bar set screw and remove the needle
2) Slide out the bobbin cover to expose the bobbin area
3) Remove the Needle Plate (C) by unscrewing screws A and B

4) Raise the presser foot and remove hook retaining ring screws D and E
5) Remove Hook Retaining Ring (F)

6) Remove hook and bobbin assembly completely

7) Remove any tangled or stuck thread
8) When reassembling, make sure hook is in this exact position, with the tab (G) at the 9 o'clock position.

9) Reinstall the needle with the short groove facing the right side.